

## Daniel Luna

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### Education

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#### The University of Chicago

Bachelor of Science in *Computer Science, Mathematics, and Data Science*

*Chicago, IL*  
Expected, Spring 2026

### Experience

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#### Department of Computer Science, The University of Chicago

*Grader*

*Chicago, IL*  
Jan 2026 – Present

- Courses
  - CMSC 23500: Introduction to Database Systems (Prof. Suhail Rehman, Winter 2026)
  - CMSC 23700: Introduction to Computer Graphics (Prof. Rana Hanocka, Winter 2026)
- Evaluated and provided feedback on programming assignments.
- Managed electronic grading workflows using Git/Subversion, Gradescope, and Canvas.

#### Division of The Arts & Humanities, The University of Chicago

*Technical Support Assistant*

*Chicago, IL*  
Oct 2023 – Present

- Identified and resolved technical issues involving cloud services, locally installed software, and hardware for faculty and staff.
- Maintained and updated a 20-year-old internal PHP-based tool ensuring continued reliability and compatibility with modern systems.
- Trained and mentored two new Technical Support Assistants, providing guidance on troubleshooting workflows and ticketing best practices.
- Managed support requests via phone and email through a ticketing system to ensure timely and accurate issue resolution.

#### Department of Mathematics, The University of Chicago

*Lead Junior Tutor*

*Chicago, IL*  
Sept 2023 – Jan 2026

- Facilitated two 90-minute collaborative tutorial sessions weekly to reinforce and extend concepts from lectures.
- Applied collaborative learning techniques to promote critical thinking, problem-solving, and teamwork skills.
- Participated in weekly pedagogy workshops to refine instructional strategies and enhance student engagement.

### Leadership & Activities

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#### House Council at The University of Chicago

*House President for Thangaraj House*

*Chicago, IL*  
Sept 2022 – Present

- Spearheaded weekly council meetings, fostering collaboration among house residents to address community concerns and implement social events, resulting in increased engagement and cohesion within the house.
- Advocated for student needs and concerns to university administration, facilitating improvements in residence facilities and services, thereby enhancing overall living conditions for house members.

### Skills

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Languages: Native speaker in Spanish, Intermediate French  
Programming Languages: Python, JavaScript/TypeScript, C/C++, Rust